

DRAFT WORK PROGRAMME 2013/14**Thursday, 5 September 2013**

- Performance Monitoring (Quarter One and significance of Performance Indicators)
- Homelessness Strategy (due for consideration by Portfolio Holder in October 2013 – this item has been brought forward from the previous committee)

Thursday 7 November 2013

- Performance Monitoring (Quarter Two and significance of Performance Indicators)
- Localised Council Tax Support Scheme 2014/15 (draft due for consideration by Cabinet in November with formal adoption by Council in January 2014 – this item has been brought forward from the previous committee)

Thursday 16 January 2014

- 12 month review of the new Customer Contact Centre (launched 3 December 2012 – this item has been brought forward from the previous committee)
- 12 month review of the new Website (launched 14 December 2012 – this item has been brought forward from the previous committee)

Items suggested for consideration at future meetings:

- Information and Communications Technology

SCRUTINY REVIEW ACTIVITY**INFORMATION COMMUNICATIONS TECHNOLOGY**

A number of ICT related issues were raised at the informal meeting with Scrutiny and Overview Committee Members on 7 March 2013. Members agreed to the following pieces of work which would act as a scoping exercise to inform the Committee how it may wish to pursue the undertaking of a Scrutiny Review: -

Informal Working Group

An informal work group, consisting of Councillors Douglas de Lacey (Chairman), Alison Elcox, Lynda Harford and David Whiteman-Downes has met to discuss with officers the Council's strategic ICT provision with particular emphasis on the website and tendering processes. An update on this piece of work was reported at the previous meeting.

Half-day informal meeting

Councillor Bridget Smith will be chairing an informal half-day meeting with Councillors Janet Lockwood and Bunty Waters and officers to look into the issue of redundant ICT equipment. This meeting is taking place in August 2013, date to be confirmed.

SOUTH CAMBS MAGAZINE

The delivery, content and production of the magazine were issues identified at the informal meeting on 7 March 2013 that Members felt could be the subject of a future Scrutiny Review.